RECOMMENDED HELP TOPICS

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1 PRINT CONSOLE ONLINE HELP

Now that you have an overview of the Print Console GUI, you are ready to fill in the details by reading the Print Console online help provided with this course.

This booklet guides you to the most useful online help topics.

The complete online help is included with this course so you are also encouraged to read more than the topics suggested here.

1.1 Print this Booklet

Print this booklet to make it easier to find the *recommended topics*. You can also use this booklet as a checklist to ensure you have read the most important tasks related to how you will use Print Console as an Operator or a Prepress Manager.

1.2 Accessing Online Help

To access the Print Console online help provided with this course:

1. Go to the course main menu.
2. Press the **Launch Online Help** button.

This will display the online help in a browser:



1.3 How to 'Read' Online Help References

Online Help References appear as follows:

Contents → Operating Tasks → Determining a Plate's Status

This means:

- Select the 'Contents' tab
- Select the 'Operating Tasks' topic in the Contents.
- Select the 'Determining a Plate's Status' sub-topic.

2 RECOMMENDED TOPICS

The following sections recommend topics for you to read in the *Print Console online help* provided with this course, these topics:

- Emphasize the most common tasks to perform.
- Help you avoid problems, and
- Speed error recovery.

2.1 Feedback – We'd like to hear from you

If you want to provide feedback regarding the Print Console online help, go to the following topic, fill out the form and submit it. Your feedback goes directly to the Print Console development team.

Contents → Sending feedback about Help

2.2 The 'Getting Started' Topic

This topic contains an overview of the online help and links to different categories of tasks – we hope this will help you find the topics that interest you.

Contents → Getting Started

2.3 Loading Media

Read the following topics to become more familiar with adding plates to the cassettes:

Contents → Operating Tasks → Autoloader Tasks

→ Loading a cassette

→ Using the Cassettes tab

2.4 Avoiding Problems

This section contains advice on how to avoid problems:

Contents → Troubleshooting → Avoiding Problems.

2.5 Best Practices for Dealing with Errors

The following topic recommends *best practices* for recovering from errors in the shortest time possible. This topic also contains useful reference links; read the reference links as well.

Contents → Troubleshooting → Responding to recovery messages

2.6 Online Help for Errors

Recall, when Print Console displays an error that you can press:



Pressing this button displays the help associated with the error, giving you the information you need just when you need it.

2.7 Taking the Queue offline

If workflow has queued many images and you want to prevent the device from picking more plates there are two options:

1. Take the queue off-line by pressing the disconnect button, or


2. Cancel current images and take the queue off-line by pressing the Stop button.


For details regarding these operations refer to the online topic:

Contents → Operating Tasks → Going offline

2.8 Operation Buttons

There are several *operation* buttons displayed on the left hand side of Print Console; the following topic describes these frequently used buttons:

Contents → Operating Tasks → Choosing the right Operation button

2.9 Electronic Logbook

Use the Message History tool, which is like an electronic logbook, to review errors and operator actions taken. The Message History tool is accessible via Tools mode and is described briefly in the following section.

Contents → Administering Print Console → Reviewing messages

2.10 Setting Preferences, like language

You can change some preferences, like language, font size, Error Message display options, and other preferences. Review the following topic to ensure Print Console is configured to match your preferences.

Contents → Administering Print Console → Configuration Overview

2.11 Monitoring Plates and Images Simultaneously

This section tells you how to use Print Console's Mini View.

Contents → Operating Tasks → Monitoring Plates and Images Simultaneously

3 ADMINISTRATION

Print Console requires very little administration once it is set up. All of the online help related to administration is located in one 'book' in the online help:

Contents → Administering Print Console

This section includes topics, some of which have been highlighted above, on:

- A 'tools mode' overview.
- Adding, editing, or deleting media
- Configuring cassettes.
- Changing preferences.
- Reviewing messages

4 REFERENCE MATERIAL – READ IT WHEN YOU NEED IT

The online help contains reference material that you do not need to read until an error occurs. This includes all of the material in the troubleshooting section that deals with specific device errors.

Recall that when Print Console displays an error that you can press:



Pressing this button displays the help associated with the error, giving you the information you need just when you need it.